

Title of Policy Document	Quality Assurance
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Author / Department	Executive Management Team / Health and safety
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Our Vision

Our Vision is to produce outstanding Care staff who will ensure their patients, whatever their starting point, thrive in all aspects of their lives.

Aims and Values:

Nurse24 Ltd understands and recognises the need to establish and maintain a high-quality training programme that produces excellent care staff. Our QA procedures underpin and support our drive for excellence. Rigorous monitoring, coupled with honest and open evaluation, ensures that there is no complacency and that standards are set and maintained at a high level.

Our online training programmes ensure that our carers have cutting edge training. Regular review of the training courses throughout our systems ensures that compliance is maintained.

The Management team are responsible for:

- Ensuring the policy is working in practice
- Overall responsibility for compliance
- Development of a strategic plan which supports future compliance
- Monitoring compliance

